

Why Host Microsoft Exchange with *****?

When looking to implement or outsource Microsoft Exchange, you should consider several key factors,

- Is the service reliable?
- Are the engineers on standby 24x7 in case of an emergency?
- Does the service offer the full benefits of Exchange?

Reliability and Uptime

Our service operates out of a tier-four datacenter, with state-of-the-art cooling, power supply, backup generator and fire suppressants. For you, this means that your email will be constantly running. Your Exchange service will run on clustered servers and an EMC storage area network – so that if one server or disk drive stops working, your email keeps working.

As well as offering the highest quality IT infrastructure, we perform nightly backups in order to protect your data. For your peace of mind, we offer a 99.999% service-level agreement (SLA), which allows for just a few minutes of email downtime each month.

24/7 Monitoring and Management

In order to further ensure reliability, we employ a team of Microsoft Exchange engineers and administrators 24/7, which means that if a server problem occurs at 3 a.m. on a Sunday morning, we will be there to solve it – in a matter of minutes. This same team installs Microsoft software patches immediately, as well as anti-virus and anti-spam updates, for your full protection.

Add-on Features

We offer a complete range of add-on features including hosted BlackBerry, ActiveSync for Windows mobile devices and Good Mobile Messaging for Treos and other smartphones, so that you can instantly activate your email service for your handheld device. Rather than spend thousands of dollars on your own server, you can use our managed service for just a few dollars a month.

You can also add SharePoint v3 for document collaboration and Office Communications Server 2007 for increased productivity through secure instant messaging, file sharing and archiving of a variety of documents. Our archiving service allows you a variety of options from simple message journaling, to keeping an exact copy of all of your messages, to compliant archiving, which fulfils regulatory requirements from the main U.S. regulations (HIPAA, GLBA, SOX, SEC, FINRA and FRCP) as well as other state and federal requirements.

PC or Mac

Many Exchange hosting companies do not offer support for both Outlook 2007 (for PC) and Entourage 2008 (for Mac). We offer a free download of both products in order to allow your staff to use PCs, Macs, or both.

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Our Microsoft Exchange hosting service is fully managed, with constant uptime and instant add-ons, such as BlackBerry support and archiving. A small fee each month will purchase all of this, plus a significantly lower total cost of ownership than managing an Exchange server in-house.

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